

# Coliving Provence

## Privacy Policy

This Privacy Policy describes the policies and procedures of Coliving Provence and/or its affiliates on the collection, use and disclosure of your information on [www.colivingprovence.io](http://www.colivingprovence.io) (the "Site") and the services, features, content or applications we offer (collectively with the Site, the "Services"). The information we gather enables us to personalize, improve and continue to operate the Services. In connection with certain aspects of the Services, we may request, collect and/or display some of your Personal Information. We receive information about you from various sources, including: (i) if you register for the Site and the Services ; (ii) if you apply to become a member of the community; (iii) your use of the Services generally; and (iv) from third party websites and services. When you use the Services, you are consenting to the collection, transfer, manipulation, storage, disclosure and other uses of your information as described in this Privacy Policy.

### **1. What Does This Privacy Policy Cover?**

This Privacy Policy covers the treatment of personally identifiable information ("Personal Information") gathered when you are using or accessing the Services. This Privacy Policy also covers our treatment of any Personal Information that our business partners share with us or that we share with our business partners.

This Privacy Policy does not apply to the practices of third parties that we do not own or control, including but not limited to any third party websites, services and applications ("Third Party Services") that you elect to access through the Service or to individuals that we do not manage or employ, including without limitation third party payment processors and third party background or credit check services. While we attempt to facilitate access only to those Third Party Services that share our respect for your privacy, we cannot take responsibility for the content or privacy policies of those Third Party Services. We encourage you to carefully review the privacy policies of any Third Party Services you access.

### **2. What Information Do We Collect and Why?**

**a. Information That You Provide to Us:** We may collect the following types of information from you at different points during your use of the Services: name, email address, telephone number, mailing address, information about your housing preferences, information about yourself needed for background, a profile picture or other digital image, and social media accounts link.

If you provide information through the Site to request a call or to find a potential home, such information may include information about your desired city, budget and move-in date, as well as your name, email address, and telephone number. We use this information to match you to a potential home and contact you regarding the same.

You acknowledge that this information may be personal to you, and by providing such Personal Information to us, you allow others, including us, to identify you and therefore may not be anonymous. In addition, some of this information may include sensitive information, and we do not collect this information unless you voluntarily provide it or unless we are required to do so pursuant to applicable laws or regulations. We may use your contact information to send you information about our Services from time to time when we feel such information is important. You may unsubscribe from these messages through your Account settings, although we, regardless, reserve the right to contact you when we believe it is necessary, such as for account recovery purposes.

**b. Financial Information:** We do not currently collect financial information, such as your payment method (valid credit card number, type, expiration date or other financial information); that information is collected and stored by a third party payment processing company (the "Payment Processor"), and use and storage of that information is governed by the Payment Processor's applicable terms of service and privacy policy.

**c. IP Address Information and Other Information Collected Automatically**

- We automatically receive and record information from your web browser when you interact with the Services, including your IP address and cookie information. This information is used for fighting spam/malware and also to facilitate collection of data concerning your interaction with the Services (e.g., what links you have clicked on).
- Generally, the Services automatically collect usage information, such as the number and frequency of visitors to the Site. We may use this data in aggregate form, that is, as a statistical measure, but not in a manner that would identify you personally. This type of aggregate data enables us and third parties authorized by us to figure out how often individuals use parts of the Services so that we can analyze and improve them.

**d. Information Collected Using Cookies**

- Cookies are pieces of text that may be provided to your computer through your web browser when you access a website. Your browser stores cookies in a manner associated with each website you visit. We use cookies to enable our servers to recognize your web browser and tell us how and when you visit the Site and otherwise use the Services through the Internet.
- Our cookies do not, by themselves, contain Personal Information, and we do not combine the general information collected through cookies with other Personal Information to tell us who you are. As noted, however, we do use cookies to identify that your web browser has accessed aspects of the Services and may associate that information with your Account if you have one.
- Most browsers have an option for turning off the cookie feature, which will prevent your browser from accepting new cookies, as well as (depending on the sophistication of

your browser software) allowing you to decide on acceptance of each new cookie in a variety of ways. We strongly recommend that you leave cookies active, because they enable you to take advantage of the most attractive features of the Services.

- This Privacy Policy covers our use of cookies only and does not cover the use of cookies by third parties. We do not control when or how third parties place cookies on your computer. For example, third party websites to which a link points may set cookies on your computer.

### **3. How, and With Whom, Is My Information Shared?**

The Services are designed to help you share information with others. As a result, some of the information generated through the Services may be shared with third parties.

**a. IP Address Information:** While we collect and store IP address information, that information is not made public. We do at times, however, share this information with our partners, service providers and other persons with whom we conduct business, and as otherwise specified in this Privacy Policy.

**b. Information You Elect to Share:** You may access other Third Party Services through the Services, for example by clicking on links to those Third Party Services from within the Site. You may also elect to share certain of your information to be shared publicly, such as testimonials with a profile picture, display name and/or Common home. Except as set forth elsewhere in this Privacy Policy, you will be notified when your Personal Information may be shared with third parties, and will be able to prevent the sharing of this information.

**c. Email Communications with Us:** As part of the Services, you may occasionally receive email and other communications from us.

### **4. What If I Have Questions or Concerns?**

If you have any questions or concerns regarding privacy using the Services, please send us a detailed message to [stephanie@colivingprovence.io](mailto:stephanie@colivingprovence.io). We will make every effort to resolve your concerns.